

The following browser recommendations and settings should improve your experience using the MIEMSS Online Training Center and ensure access to the training content.

## **Browser Versions**

MIEMSS Online Training Center will operate using the browsers listed below, but typically runs best in the latest versions.

- Firefox
- Safari 6 for Mac
- Internet Explorer 9 or later - Note: IE 10 required for drag and drop of files from outside the browser into Moodle. ***If you are experiencing problems with IE and the Online Training Center please try setting the Compatibility View settings to include miemss.org***
- Chrome: ***Occasionally, users may have difficulty viewing embedded video segments when using certain versions of Google Chrome. If you experience this problem, use either Internet Explorer or Mozilla Firefox web browsers to view course content.***

***\*\*You may find it helpful to have more than one browser installed on your computer. If you run into problems using Moodle, moving to another browser may resolve your issues.***

## **Required Browser Settings**

The following browser settings should be selected:

- **Enable Cookies**
- **Enable Javascript**
- **Do not block pop-up windows**

*Note: In some browsers, you can make an exception for MIEMSS Online Training Center(aka Moodle) if you don't want to use these settings for all websites.*

Instructions for browser settings are available via the following links:

- Firefox help: <http://support.mozilla.com/en-US/home?as=u>
- Chrome help: <http://www.google.com/support/chrome/?hl=en>
- Internet Explorer help: <http://windows.microsoft.com/en-US/internet-explorer/help>
- Safari help: <http://www.apple.com/support/safari/>

## **Recommended Browser Add-ons**

The following add-ons may need to be installed if your browser is not already configured with them:

- **Java** may need to be installed and enabled in your browser for features used by some courses. You will typically see a warning if you need to install or upgrade Java. Download/Check Java at <http://www.java.com/>.
- **Adobe PDF Reader** and PDF browser plugin will let you view PDFs in a browser window without opening a separate program. Download Adobe Acrobat Reader at <http://get.adobe.com/reader/>. The download includes the browser plugin. To install this plugin, just follow prompts.
- **Adobe Flash Player** plugin for your browser will allow you to access Flash video and rich interactive media. Download Adobe Flash Player at <http://get.adobe.com/flashplayer/>. If the most recent version of Flash Player is not working well with your browser, see [these instructions](#) on reverting to a previous version.
- **Apple Quicktime** provides easy access to multiple audio and video formats your instructors may post. Macintosh computers come with Quicktime already installed. Windows users should also install Quicktime. Download Quicktime at <http://www.apple.com/quicktime/download/>.

