The following browser recommendations and settings should improve your experience using the MIEMSS Online Training Center and ensure access to the training content.

**Browser Versions**

MIEMSS Online Training Center will operate using the browsers listed below, but typically runs best in the latest versions.

- Firefox
- Safari 6 for Mac
- Internet Explorer 9 or later - Note: IE 10 required for drag and drop of files from outside the browser into Moodle. *If you are experiencing problems with IE and the Online Training Center please try setting the Compatibility View settings to include miemss.org*
- Chrome: Occasionally, users may have difficulty viewing embedded video segments when using certain versions of Google Chrome. *If you experience this problem, use either Internet Explorer or Mozilla Firefox web browsers to view course content.*

**You may find it helpful to have more than one browser installed on your computer. If you run into problems using Moodle, moving to another browser may resolve your issues.**

**Required Browser Settings**

The following browser settings should be selected:

- Enable Cookies
- Enable Javascript
- Do not block pop-up windows
  
  *Note: In some browsers, you can make an exception for MIEMSS Online Training Center (aka Moodle) if you don’t want to use these settings for all websites.*

Instructions for browser settings are available via the following links:

- Chrome help: [http://www.google.com/support/chrome/?hl=en](http://www.google.com/support/chrome/?hl=en)

**Recommended Browser Add-ons**

The following add-ons may need to be installed if your browser is not already configured with them:

- Java may need to be installed and enabled in your browser for features used by some courses. You will typically see a warning if you need to install or upgrade Java. Download/Check Java at [http://www.java.com/](http://www.java.com/).
- Adobe PDF Reader and PDF browser plugin will let you view PDFs in a browser window without opening a separate program. Download Adobe Acrobat Reader at [http://get.adobe.com/reader/](http://get.adobe.com/reader/). The download includes the browser plugin. To install this plugin, just follow prompts.
- Adobe Flash Player plugin for your browser will allow you to access Flash video and rich interactive media. Download Adobe Flash Player at [http://get.adobe.com/flashplayer/](http://get.adobe.com/flashplayer/). If the most recent version of Flash Player is not working well with your browser, see these instructions on reverting to a previous version.